



भारतसरकार :: GOVERNMENT OF INDIA

वित्तमंत्रालय : : राजस्वविभाग : : MINISTRY OF FINANCE : : DEPARTMENT OF REVENUE

सीमाशुल्ककेआयुक्तकेकार्यालय : : OFFICE OF THE COMMISSIONER OF CUSTOMS

कस्टमहाउस , नईहार्बरएस्टेट, : : CUSTOM HOUSE, NEW HARBOUR ESTATE

तूतीकोरिन : : TUTICORIN- 628 004

Tel: (0461) 2352007

e-mail: edi.tuticorincustoms@gmail.com

C.No.:VIII/48/07/2012-EDI

Dated : .04.2019

NOTICE INVITING e-TENDER
FOR ANNUAL MAINTANANCE CONTRACT FOR 05 Nos. OF PRINTRONIX PRINTERS

Office of the Commissioner of Customs, Custom House, Tuticorin – 628 004 invites online e-Tenders from reputed concerns engaged in the business of providing maintenance service for 05 nos. of Printronix printers for the period of one year (from the approval date).

2. The Tender enquiry documents and all bid forms are made available on official CPPP website <http://eprocure.gov.in>, www.cbic.gov.in and www.tuticorincustoms.gov.in from 22.04.2019.

3. **Bid Submission:** Bids shall be submitted online only at CPPP website: <https://eprocure.gov.in>. Tenderers/Contractors are advised to follow the "Instructions to Bidder for Online Bid Submission" provided in Annexure VI for online submission of bids.

4. The tender shall be submitted online in two parts viz. **Technical bid and Financial bid**. The contractor shall submit Technical and Financial Bid in a stipulated format as laid down in Annexure I & II to this NIT. All the pages of bid being submitted must be signed and sequentially numbered by the bidder irrespective of nature of content of the documents before uploading. The offers submitted by Telegram/Fax/email etc. shall not be considered. No correspondence will be entertained in this matter.

5. **MAIN OBJECTIVE OF THE CONTRACT:**

The prime objective of the maintenance contract for the vendor is

- **Servicing** (ensuring 100% serviceability)
- **Installing**(changing of workplace; if needed)
- **configuration**
- **procuring & replacing the spares** (at their own cost)

of the 05 Nos. of Printronix printers(Line Matrix Printers). The details of the 5 nos. of Printronix (Line Matrix) Printers covered under this annual maintenance contract are given below:

SI No.	Description
1.	Printronix P7-500 LMP
2.	Printronix P7-500 LMP
3.	Printronix P7-500 LMP
4.	Printronix P7-500 LMP
5.	Printronix P7-500 LMP

6. **FINANCIAL BID REQUIREMENTS:**

The contractor shall submit Financial Bid in a stipulated format as laid down in Annexure II to this NIT. The contractor shall mention his quotation for contract work in the form of rate (in Indian rupees to be mentioned in figures and words separately) for total

contract period i.e. for the year. The quoted rate shall include all the taxes and all other liabilities. Tenderer must have a minimum average financial turnover of Rs. 10 lakhs per year during last three financial years.

7. PERFORMANCE SECURITY DEPOSIT:

The successful contractor shall furnish Security Deposit (non-interest bearing) to the Office of The Commissioner of Customs, Custom House, Tuticorin within 30 days of issuance of contract but positively before the submission of 1st bill. The Security deposit of Rs. 1,00,000/- (Rupees One lakh) shall be in the form of Demand Draft/ Bankers Pay Order from a Scheduled Bank drawn in favour of Commissioner of Customs payable at par in Tuticorin, which shall be held by the Department for Contract Period plus three months thereafter which is subject to forfeiture in case of termination of the contract due to failure to abide by the terms and conditions of the contract by the Contractor. No interest of whatsoever nature shall be payable by the Office of the Commissioner of Customs on Performance Security Deposit. In case of breach of contract or violation of any of the terms of the contract, Performance Security Deposit shall be forfeited by the Department.

08. A Bidder, who has downloaded the tender from the Central Public Procurement Portal (CPPP) website <https://eprocure.gov.in/eprocure/app>, <https://eprocure.gov.in/epublish/app> shall not tamper/modify the tender form including downloaded price bid template in any manner. In case, if the same is found to be tampered/modified in any manner, tender will be completely rejected and bidder is liable to be banned/blacklisted.

09. The Critical Dates for the Tender Submission and processing are as under:

Published Date	: 22.04.2019
Bid Submission Start Date	: 23.04.2019
Bid Submission End Date	: 15.05.2019
Technical Bid Opening Date	: 16.05.2019
Financial Bid Opening date	: 16.05.2019

21 days

*(Financial Bids will be opened for those bidders only who have qualified in the Technical Bids)

10. Interested service providers are advised to visit Central Public Procurement Portal website <https://eprocure.gov.in/eprocure/app> regularly till closing date of submission of tender for any corrigendum/addendum/amendment.

11. Not more than one tender shall be submitted by one contractor or contractors having business relationship. Under no circumstance will father and his son(s) or other close relations who have business relationship with one another (i.e. when one or more partner(s)/director(s) are common) be allowed to tender for the same contract as separate competitors. A breach of this condition will render the tenders of both parties liable for rejection.

12. In the event of the above-mentioned date for Technical Bid Opening being subsequently declared as a closed holiday for this office, the tenders will be opened on the next working day at the scheduled time.

K. Srinivasan

**COMMISSIONER
CUSTOM HOUSE, TUTICORIN**

Copy to :

1. Notice Board.